AP20 Rec'd PCT/PTO 01 JUN 2006 PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:

MAYER et al

International Appln. No.: PCT/IB2004/003573

Filed: Concurrently herewith Attorney Dkt. No.: 59643.00690

For: A METHOD FOR HANDLING SERVICE FAILURES

PRELIMINARY AMENDMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

June 1, 2006

Sir:

Prior to calculation of the filing fees and initial examination of the application, please amend the above-identified application as set forth below.

Amendments to the claims are submitted beginning on page 2.

Remarks are submitted beginning on page 12.